



REPORTING CRIME



This brochure has been developed by Sutherland Shire Council in conjunction with the NSW Police Force, to provide you with clear and concise information about how and when to report criminal activity to Sutherland Shire Council, the NSW Police Force and other state government departments.

REPORTING CRIME TO THE NSW POLICE FORCE

All criminal incidents should be reported to the NSW Police Force. Information supplied by the community about criminal activity, offenders and/or specific offences assists the NSW Police Force to plan operations and task officers to hotspot locations on key days and times. The information is also used by council to develop and implement appropriate measures to prevent crimes from occurring in the first place.

IN AN EMERGENCY, LIFE THREATENING SITUATION OR WHEN A CRIME IS IN PROGRESS – TRIPLE ZERO (000)

By dialling Triple Zero (000), the police are able to respond to the incident promptly. Triple Zero (000) should also be used to report any life threatening or other emergency situations that requires police or other emergency services assistance.

POLICE ASSISTANCE LINE (PAL) – 131 444

The Police Assistance Line (PAL) should be used to report a minor crime that has already been committed and which does not involve traumatised victims or require police attendance. You will need to be the property owner or victim to report the criminal incident. PAL is the appropriate number to use to report graffiti to the NSW Police Force, if the crime is not in progress.

CRIME STOPPERS – 1800 333 000

To report information about a crime or criminal behaviour anonymously, phone Crime Stoppers.

CONTACT YOUR LOCAL POLICE STATION DIRECTLY

Phone your local police station directly if you witness someone acting suspiciously or would like to report a crime that has already occurred and involves a known person.

Police Station	Contact Number
Sutherland	9542 0899
Engadine	9548 4999
Menai	9541 4499
Miranda	9541 3899
Cronulla	9527 8199

REPORTING CRIME AND SAFETY CONCERNS TO COUNCIL

While council does not investigate criminal incidents, council is responsible for removing graffiti, repairing vandalism and undertaking general maintenance works on council owned and managed property. To request graffiti removal, report damage on council property or inform council of your crime and safety concerns:

PHONE SUTHERLAND SHIRE COUNCIL'S CALL CENTRE – 9710 0333

Sutherland Shire Council's call centre is manned between 8:00am and 5:00pm Monday to Friday. Use this number to report graffiti or vandalism on council property, organise the repair of a trip hazard on council footpaths or inform council of your crime and safety concerns.

FAX – 9710 0265

To report crime and safety concerns via fax.

EMAIL

To report crime and safety concerns, graffiti, vandalism, trip hazards, litter and general maintenance works, send an email to ssc@ssc.nsw.gov.au

MAIL

To report crime and safety concerns to council via mail, post your letter to:

Sutherland Shire Council
Attention: General Manager
Locked Bag 17 Sutherland NSW 1499

WEBSITE – www.sutherland.nsw.gov.au

For more information on initiatives council is implementing to make the Sutherland Shire even safer, log onto the crime prevention and community safety section of Sutherland Shire Council's website.



REPORTING GRAFFITI AND VANDALISM ON PROPERTY NOT OWNED BY COUNCIL

Council does not have the authority to remove graffiti or repair vandalism on property that does not belong to council. If you notice graffiti on property not owned by council, report it to the relevant organisation or property owner directly. If reporting a criminal incident to a state government department you will need to provide the organisation with the street address (including nearest cross street), type of vandalism, whether the nature of graffiti is offensive and if appropriate the asset number. Below are some useful contact numbers.

CONTACT	GRAFFITI OR VANDALISM ON:
Roads and Traffic Authority (RTA) 1800 816 770	All major roads including street signs and sound walls.
Telstra public telephones 180 22 44	Telstra pay phones.
Telstra general infrastructure 132 203	Faults (including graffiti) on residential services.
Energy Australia 131 535 then press option 5	Energy Australia owned property including telegraph poles and green junction boxes.
State Rail Authority 131 500 then press option 5	Railway overpasses, train stations and sound barriers.
The appropriate principal or office manager.	Schools, TAFE Colleges and education offices.
Australia Post 13 13 18 then press option 3	All Australia Post property including post boxes.
Sydney Water Facility Operations Centre 13 20 90 then press option 2	Property owned by Sydney Water.
Ad Shell 1800 501 402	Ad Shell bus shelters.

