



## FAQs—Individual Graffiti Removal Kits

### Who is eligible?

Private property owners living in the Sutherland Shire Local Government Area will be eligible to apply for a graffiti removal kit. Proof of residency such as: a rates notice, residential tenancy lease or utilities bill is required before a kit will be issued. Commercial or industrial owner/occupiers are not eligible to apply.

### How do I get a removal kit?

If you are a local resident wishing to remove graffiti from your own property you can contact Council on 9710 0333 or via [ssc@ssc.nsw.gov.au](mailto:ssc@ssc.nsw.gov.au) and request a removal kit. You will then be sent an application form, the Material Safety Data Sheets (MSDS) for the product and an instruction sheet. The application form must then be completed, signed, and returned to Council along with your proof of residency. Once your form has been processed you will be contacted and asked to collect your kit from Council's Stores department at Kirrawee. Only the person who completed the application form and provided proof of residency will be able to collect the kit. A valid form of photo ID will be required.

### Are there any other requirements?

Six months into the trial period each applicant will be sent an evaluation form in the mail. This form must be completed and returned to Council so that the success of the pilot can be determined and improvements made to future programs if required.

### Where can the kit be used?

The kit is to be used on the property of the applicant only. If you wish to remove graffiti from property owned by someone other than yourself you will need signed written consent from the owner of that property before you can undertake any type of graffiti removal work. A draft consent form can be provided upon request.

### How safe are the chemicals?

The chemicals used in this graffiti removal kit are organic, biodegradable, environmentally friendly and non-caustic. Each application will include copies of the MSDS and instruction sheets which must be read before the kit is used. While all care has been taken in selecting the materials provided within the kits Council accepts no responsibility for any loss or damage arising from your participation in this program.

### What if I require more materials?

Only one kit will be issued to each applicant and Council is not responsible for any replenishment of the cleaning product or replacement of the cleaning aids or other equipment at anytime. If you would like to continue removing graffiti from your property you should contact your local hardware store to discuss your options and to obtain the most appropriate product for your needs.







